

Cookies Policy

Consent

By using this site and mobile application called "Norgren Express App" (together, the "website") you consent to the use of cookies in accordance with this Cookies Policy. You will have seen a pop up to this effect on your first visit to this website; although it will not usually appear on subsequent visits you may withdraw your consent at any time by following the instructions below.

Personal data

Please click [here](#) for our Privacy Policy if you want to know about how we collect your personal data.

What are cookies?

We may use information obtained about you from cookies or similar technology. Cookies are text files containing small amounts of information which we download onto your computer or device when you visit our website. We can recognise these cookies on subsequent visits and they allow us to remember you.

Cookies come in many forms, we have set out the main types below:

First and third-party cookies - whether a cookie is first-party or third-party refers to the domain placing the cookie. First-party cookies are those set by a website that is being visited by the user, the website displayed in the URL window e.g. <https://www.imi-precision.com/inThird-Party> cookies are cookies that are set by a domain other than that of the website being visited by the user. If a user visits a website and another entity sets a cookie through that website this would be a third-party cookie.

For example on our website you may notice some cookies that aren't related to us. If you go onto a web page that contains embedded content, for example from YouTube or Vimeo, you will be sent cookies from these websites. We don't control the setting of these cookies, so please check the third-party websites for more information about their cookies and how to manage them.

Whilst using the "Live Chat" feature on our website at times when it is available, third parties may place cookies on your computer in order to provide this service.

Persistent cookies – these cookies remain on a user's device for the period of time specified in the cookie. They are activated each time that the user visits the website that created that particular cookie.

Session cookie – these cookies allow website operators to link the actions of a user during a browser session. A browser session starts when a user opens the browser window and finishes when they close the browser window. Session cookies are created temporarily. Once you close the browser, all session cookies are automatically deleted.

Controlling cookies

If you want to delete any cookies that are already on your computer or device, please refer to the instructions for your file management software to locate the file or directory that stores cookies.

If you do not agree to the use of these cookies , please disable them by referring to your browser manufacturer’s instructions by clicking “Help” in your browser menu or by using the information on cookies available at www.allaboutcookies.org (please be aware this website uses cookies). Please note that by deleting our cookies or disabling future cookies you may not be able to access certain areas or features of our website.

After your initial visit to the website we may change the cookies we use. This cookies policy will always allow you to know who is placing cookies, for what purpose and give you the means to disable them so you should check it from time to time.

What do we use cookies for?

Cookies fall into one or more of the categories set out below. This website uses cookies that fall into all the categories set out below: category 1 (strictly necessary), 2 (performance) and 3 (functionality).

1. Strictly necessary cookies – These cookies enable services you have specifically asked for.

These cookies are essential in order to enable you to move around the website and use its features, such as accessing secure areas of the website. Without these cookies certain services you have asked for cannot be provided.

This website uses the following strictly necessary cookies:

Cookie Name	Source	Purpose	Further Information
ASP.NET_SessionId	IMI Norgren Herion Pvt. Ltd.	This session cookie implements a Microsoft technology which is essential for the operation of our websites. It assigns an identification number to each visitor so they can navigate the website correctly.	session cookie

2. Performance cookies – These cookies collect information on the pages visited.

These cookies collect information about how users use a website, for instance which pages users go to most often, and if they get error messages from web pages. It is only used to improve how the website works. We use Google Analytics and similar analytical

tools which use performance cookies to provide us with information on how the website is performing and how you use the website.

The website currently uses the following analytic cookies:

Cookie Name	Source	Purpose	Further Information
-utma	Google Analytics	These cookies are used to collect information about how visitors use our website. We use the information to compile reports and to help us improve our site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.	Click here for Google's privacy policy in respect of Google Analytics http://www.google.com/analytics/learn/privacy.html You may opt out of tracking by Google Analytics by visiting https://tools.google.com/dlpage/gaoptout?hl=en-GB . Persistent cookies.
-utmb			
-utmc			
-utmz			
-utmt			
-ga			
-gat			
km_ai	KISS Metrics	These cookies are placed by KISSmetrics, another third party analytics service, to collect information about how visitors use our website.	Click here for KISSmetric's privacy policy https://www.kissmetrics.com/privacy/ and https://www.kissmetrics.com/user-privacy/ You may opt-out of KISSmetrics by visiting https://www.kissmetrics.com/user-privacy/
km_e			
km_lv			
km_ni			
kvcd			
km_vs			
km_uq			
km_eq			
km_lv			

			Persistent cookies.
kvcd			Session cookie.

3. Functionality cookies – These cookies remember choices you make to improve your experience.

These cookies allow the website to remember choices you make and provide enhanced, more personal features. For example, a cookie is used to remember you if you have logged in during a previous session. These cookies can also be used to remember changes you have made to text size, fonts and other parts of the web pages that you can customise. These cookies are not used to track your browsing on other sites.

This website uses the following functional cookies

Cookie Name	Source	Purpose	Further Information
_AntiXsrfToken	IMI Norgren Herion Pvt. Ltd.	Required to submit forms	Session
lc_window_state	LiveChat	Part of Live Chat	Session
_lc.visitor_id.<id>	LiveChat	Click here for Livechat's privacy policy https://www.livechatinc.com/privacy-policy/ You may opt-out of Livechat's cookies by visiting https://www.liveperson.com/uk/policies/use-of-cookies	Persistent
NORGREN_ENSIGHTEN_PRIVACY_PERFORMANCE	Enlighten	Enlighten's tag management platform for web, flash and mobile provides organizations with	Persistent
NORGREN_ENSIGHTEN_PRIVACY_FUNCTIONALITY	Click here for Enlighten's privacy policy and details of how to opt-out of		Persistent

IONALITY	their cookies https://www.ensighten.com/privacy-policy/	web agility - allowing them to effectively deploy, manage, test and optimize 3rd party applications for analytics, advertising, content targeting and many others.	
ensRefId			Session
DeviceType	IMI Norgren Herion Pvt. Ltd.	Used by Webstore to determine to show desktop or mobile version	Session
ForceMarketChange	IMI Norgren Herion Pvt. Ltd.	Used by Webstore to assist a process to switch markets	Session
Market	IMI Norgren Herion Pvt. Ltd.	Used by Webstore to determine the current market	Session
MobileOverride	IMI Norgren Herion Pvt. Ltd.	Used to override the MFV to enable or disable Mobile site version	Session
userInfo	IMI Norgren Herion Pvt. Ltd.	Used for Login information	Session
rememberme	IMI Norgren Herion Pvt. Ltd.	Used to determine the login page 'remember me' functionality/	Session
PunchoutSession	IMI Norgren Herion Pvt. Ltd.	Used to determine if the session is a Punchoutsession.	Persistent
JSESSIONID	Cadenas	Used to support creation of configured product	Session
PIWIK_UUID	Click here for Cadenas's privacy policy and details of how to opt-out of their cookies http://partsoptions.com/terms/privacy-policy/		

incap_ses_472_593395	<p>Livechat</p> <p>Click here for Livechat's privacy policy https://www.livechatinc.com/privacy-policy/</p> <p>You may opt-out of Livechat's cookies by visiting https://www.liveperson.com/uk/policies/use-of-cookies</p>	<p>LiveChat web-based, desktop and mobile apps will always keep you in touch with your website visitors.</p>	Session
3rdparty			Session
LiveChat_136724003367102780			Persistent
__livechat_chat			Persistent
secret_token_1268501			Persistent
message_text			Session
notification[new_messages]			Session
common_iwcs_21			Session
main_window_times_tamp_21			Session
main_window_times_tamp_9			Session
common_iwcs_20			Session
__livechat			Persistent
__livechat_lastvisit			Persistent
main_window_times_tamp			Session
main_window_times_tamp_20			Session
__lc.visitor_id.1268501	Session		
lc_window_state	Session		
com.silverpop.iMA.page_visit	<p>Silverpop</p> <p>Click here for Silverpop's privacy policy and details of how to opt-out of their cookies http://www.ibm.com</p>	<p>Silverpop software is now part of IBM digital marketing solutions. IBM Marketing Cloud is a top provider of marketing software that unifies marketing</p>	Session
com.silverpop.iMAWebCookie			Persistent
com.silverpop.iMA.session			Session

	m/privacy/us/en/	automation, email, mobile, and social.	
VIEW	pages.norgren.com	Using the Silverpop marketing automation software to implement a form for requesting a catalogue.	Persistent
SP_IDENTITY	Click here for Silverpop's privacy policy and details of how to opt-out of their cookies http://www.ibm.com/privacy/us/en/		Persistent
SESSION			Session
SP_PAGE_VISIT.6708988			Session
SP_PAGE_VISIT.6708991			Session
_video-distributor-2_session	video.norgren.com	Certain product pages contain a link to initiate a product video.	Session

HTML email web beacons

Our emails may contain a single, campaign-unique "web beacon pixel" to tell us whether our emails are opened and verify any clicks through to links within the email. We may use this information for purposes including determining which of our emails are more interesting to you, to query whether users who do not open our emails wish to continue receiving them. The pixel will be deleted when you delete the email. If you do not wish the pixel to be downloaded to your device, you should select to receive emails from us in plain text rather than HTML

Use of IP addresses and web logs

We may also use your IP address and browser type to help diagnose problems with our server, to administer our website and to improve the service we offer to you. An IP address is a numeric code that identifies your computer on the internet. Your IP address might also be used to gather broad demographic information.

We may perform IP lookups to determine which domain you are coming from (e.g. google.com) to more accurately gauge our users' demographics.

Information from these types of cookies and technologies or about website usage is not combined with information about you from any other source.

Cookies policy does not cover third party websites

Please note that this cookies policy does not apply to, and we are not responsible for, the privacy practices of third party websites which may be linked to this website.

Changes to the Cookies Policy

We may update this cookies policy from time to time. Where appropriate, any such changes will be notified to you. We would encourage you to review the policy from time to time to stay informed of how we are using cookies. This cookies policy was last updated in November 2017.